

# Product Release Announcement

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Latest Software Release Notes, September - October 2019

## **Fixed Issues**

### **CRMs and Third Party Integrations:**

- General:
  - The activation date-time was changing whenever the access token was refreshed. This has been fixed.
  - Manual "Push-to-CRM" made available for non-integrator Users also.
- Connectwise:
  - ConnectWise was pulling all contacts during the 2nd import instead of updated contacts for certain filter criteria. This has been fixed.
  - While syncing Revenue related fields if the value is blank or null it will save it as ZERO.
  - Paging added to the API to get all activities types.
  - Contact field of "Relationship" of CRM was not working when used in filter criteria. This has been fixed.
  - While pushing To-Do(s) from Mindmatrix to CRM, the time will be blank.
- Twilio:
  - If Twilio is configured then the calling functionality will now be available for all phone numbers in contacts grid across Mindmatrix.
- GoToWebinar Integration:
  - GoToWebinar Integration APIs upgraded from OAuth v1 to v2. (The new key will be updated soon and after that all previous integrations need to be re-activated.)
- Sugar:
  - When a contact was associated with an Opportunity, three opportunities were being created within the CRM. This has been fixed.

### **Dashboards & Asset Search:**

- Modified the design of "Thumbnail" and "Card" views in "View Assets", displaying bigger thumbnails and providing multi-line titles.
- Added widgets of "Last 5 User email campaign" and "Last 5 User drip campaign".
- "Email Campaign stats" widget title display was not changed even if changed in 'Settings'. This has been fixed.

### **Drips & Lists:**

- Provided preview of email in Individual Drip Campaign Report.
- In drip template, the "Go To Event" was not being saved if first node was conditional. This has been fixed.
- Provided condition based on 'Contact Centric Playbook' in Smart list and Company List.
- For Drip Email sent on behalf of User, the From and Reply To address will now be of that User.

- Drip Template: If email template Opened or Not Opened condition was used then on edit it changed the template status to Media. This has been fixed.
- Provided "Recipient List(s)" as system event in contact drip campaign.
- Provided export of contacts for Total Contacts, Active Contacts, Hot/High, Bounced, Unsubscribed, in Individual Drip Report.
- Drip Media: Associated Dynamic List was not being saved. This has been fixed.
- In Drip Media, if the default time was set less than the time difference from UTC, then mails were not sent. This has been fixed.
- In Social Drip Template, for message added on edit, the Data field text was displayed blank & delete button was missing for the record. This has been fixed.
- User smart-list was not pulling Users if mobile number in static field was made mandatory. This has been fixed.

### **Editors:**

- Asset Templates (General update):
  - In the CTA palette, made the "Title" background color to reflect 'Default Background Color' or 'Conditional Background Color' for ease of use.
  - Hid "Unsubscribe from User" option from the unsubscribe page for contacts.
- Asset Templates (Email):
  - If the email is not created in Step 3 of 'Compose email' then the email will not be sent.
- Asset Templates (Form):
  - In the form template, if drop down field containing single quote in options was added then the field was not added to the form. This has been fixed.
- Asset Templates (Certification):
  - Certification Notification Settings: When the toggle switch was made for email notification, the "Add" button was not operational. This has been fixed.

### **Imports & Exports:**

- When Contact static fields were customized, the "Owned By" and "Filters" fields were missing in "Import Contact" mapping page. This has been fixed.

### **Outlook Plug-in:**

- Provided option to upload attachments into Mindmatrix Gallery.
- UI was getting disturbed in Outlook plug-in if the Windows screen magnification was kept more than 100%. This has been fixed.
- In the Outlook plugin, while sending emails via Mindmatrix, tracking the image in email was not being displayed. This has been fixed.
- The default width of 612 was assigned when and email was sent from Outlook using "Track Via AMP" button. This has been fixed.

### **Opportunities:**

- Folders of Manage > Opportunities will now work as per permission of the Opportunity Type if "Is Public" is unchecked.
- Provided multiple selection and deletion of Opportunity records.

## **Playbooks:**

- General updates:
  - In Non-Contact Centric and Linear playbook "Send" action removed for all types of events except Email Template.
  - While searching LinkedIn (Playbook and Contact Report) along with First Name, Last Name added Company Name as well.
- Contact Centric:
  - Integrated Contact-wise view of contact centric playbook in SFDC based on Settings in Company.
  - In Contact Centric Playbook, contacts added from Dynamic list, were getting re-added when the task re-runs even after removal from playbook. This has been fixed.
- Non-Contact Centric:
  - Provided 'embed asset' feature in Linear Playbook. In Non-Contact Centric playbook, for "Video" as 'External Media', the re-watch could be done only after "Mark Done" was displayed. This has been fixed.
- Linear:
  - Provision to embed PPT, eBooks, Data room in Linear Playbook has been provided.

## **Reports:**

- Drip Campaign:
  - In Individual Drip Report, the email send event UI was broken if the email template name contains single apostrophe in it. This has been fixed.
  - Provided list of all Users whom the logged in User has access to, in the Drip Summary Report's User-wise grid.
- Social Drip Campaign:
  - Likes, Comments of posts were not displayed in Social Drip Summary report in some installs. This has been fixed.
  - Custom date range provided in Social Drips Summary Report.
- Contact Activity:
  - Date Range provided for Contact Activity Feed Report.
- Email:
  - Email Summary Report optimized for stats.
- Playbook:
  - Provided individual report for Linear Playbooks.

## **Setup:**

- Added "Time-Zone" field in contact static fields.
- In all grids if there is sorting by Score, the default sort will be descending.

**UI & Consistency:**

- If password was saved in browser, then when 'Change Password' modal was opened, it opened the Image Gallery. This has been fixed.
- Text changes for info message in "Mapping" page of Import Contacts and Users has been done.
- Changed text and icon on "Uploadify" page as requested.
- In 'List' view of "Image Gallery" the dates were displayed wrong and this was being reflected in other pages once navigated from this page. This has been fixed.

**Videos:**

- Thumbnail of Video will be added as Meta image and this can be published on Social.

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Please be advised that some product updates listed above are available in your account based upon your current plan with Mindmatrix. If you would like to know more about adding a newly released feature to your account that may not be included,

contact your enablement specialist or account manager with Mindmatrix.

You can also email our team at [support@mindmatrix.net](mailto:support@mindmatrix.net).

-- Mindmatrix Services