Product Release Announcement

Latest Software Release Notes, September - October 2019

Fixed Issues

CRMs and Third Party Integrations:

- General:
  - The activation date-time was changing whenever the access token was refreshed. This has been fixed.
  - Manual "Push-to-CRM" made available for non-integrator Users also.
- Connectwise:
  - ConnectWise was pulling all contacts during the 2nd import instead of updated contacts for certain filter criteria. This has been fixed.
  - While syncing Revenue related fields if the value is blank or null it will save it as ZERO.
  - Paging added to the API to get all activities types.
  - Contact field of "Relationship" of CRM was not working when used in filter criteria. This has been fixed.
  - While pushing To-Do(s) from Mindmatrix to CRM, the time will be blank.
- Twilio:
  - If Twilio is configured then the calling functionality will now be available for all phone numbers in contacts grid across Mindmatrix.
- GoToWebinar Integration:
  - GoToWebinar Integration APIs upgraded from oAuth v1 to v2. (The new key will be updated soon and after that all previous integrations need to be re-activated.)
- Sugar:
  - When a contact was associated with an Opportunity, three opportunities were being created within the CRM. This has been fixed.

Dashboards & Asset Search:

- Modified the design of "Thumbnail" and "Card" views in "View Assets", displaying bigger thumbnails and providing multi-line titles.
- Added widgets of "Last 5 User email campaign" and "Last 5 User drip campaign".
- "Email Campaign stats" widget title display was not changed even if changed in 'Settings'. This has been fixed.

Drips & Lists:

- Provided preview of email in Individual Drip Campaign Report.
- In drip template, the "Go To Event" was not being saved if first node was conditional. This has been fixed.
- Provided condition based on 'Contact Centric Playbook' in Smart list and Company List.
- For Drip Email sent on behalf of User, the From and Reply To address will now be of that User.

- Drip Template: If email template Opened or Not Opened condition was used then on edit it changed the template status to Media. This has been fixed.
- Provided "Recipient List(s)" as system event in contact drip campaign.
- Provided export of contacts for Total Contacts, Active Contacts, Hot/High, Bounced, Unsubscribed, in Individual Drip Report.
- Drip Media: Associated Dynamic List was not being saved. This has been fixed.
- In Drip Media, if the default time was set less than the time difference from UTC, then mails were not sent. This has been fixed.
- In Social Drip Template, for message added on edit, the Data field text was displayed blank & delete button was missing for the record. This has been fixed.
- User smart-list was not pulling Users if mobile number in static field was made mandatory. This has been fixed.

Editors:

- Asset Templates (General update):
    - In the CTA palette, made the "Title" background color to reflect 'Default Background Color' or 'Conditional Background Color' for ease of use.
    - Hid "Unsubscribe from User" option from the unsubscribe page for contacts.
- Asset Templates (Email):
    - If the email is not created in Step 3 of 'Compose email' then the email will not be sent.
- Asset Templates (Form):
    - In the form template, if drop down field containing single quote in options was added then the field was not added to the form. This has been fixed.
- Asset Templates (Certification):
    - Certification Notification Settings: When the toggle switch was made for email notification, the "Add" button was not operational. This has been fixed.

Imports & Exports:

- When Contact static fields were customized, the "Owned By" and "Filters" fields were missing in "Import Contact" mapping page. This has been fixed.

Outlook Plug-in:

- Provided option to upload attachments into Mindmatrix Gallery.
- UI was getting disturbed in Outlook plug-in if the Windows screen magnification was kept more than 100%. This has been fixed.
- In the Outlook plugin, while sending emails via Mindmatrix, tracking the image in email was not being displayed. This has been fixed.
- The default width of 612 was assigned when and email was sent from Outlook using "Track Via AMP" button. This has been fixed.

Opportunities:

- Folders of Manage > Opportunities will now work as per permission of the Opportunity Type if "Is Public" is unchecked.
- Provided multiple selection and deletion of Opportunity records.

Playbooks:

- General updates:
  - In Non-Contact Centric and Linear playbook "Send" action removed for all types of events except Email Template.
  - While searching LinkedIn (Playbook and Contact Report) along with First Name, Last Name added Company Name as well.
- Contact Centric:
  - Integrated Contact-wise view of contact centric playbook in SFDC based on Settings in Company.
  - In Contact Centric Playbook, contacts added from Dynamic list, were getting re-added when the task re-runs even after removal from playbook. This has been fixed.

- Non-Contact Centric:
  - Provided 'embed asset' feature in Linear PlaybookIn Non-Contact Centric playbook, for "Video" as 'External Media', the re-watch could be done only after "Mark Done" was displayed. This has been fixed.
- Linear:
  - Provision to embed PPT, eBooks, Data room in Linear Playbook has been provided.

Reports:

- Drip Campaign:
  - In Individual Drip Report, the email send event UI was broken if the email template name contains single apostrophe in it. This has been fixed.
  - Provided list of all Users whom the logged in User has access to, in the Drip Summary Report's User-wise grid.
- Social Drip Campaign:
  - Likes, Comments of posts were not displayed in Social Drip Summary report in some installs. This has been fixed.
  - Custom date range provided in Social Drips Summary Report.
- Contact Activity:
  - Date Range provided for Contact Activity Feed Report.
- Email:
  - Email Summary Report optimized for stats.
- Playbook:
  - Provided individual report for Linear Playbooks.

Setup:

- Added "Time-Zone" field in contact static fields.
- In all grids if there is sorting by Score, the default sort will be descending.

UI & Consistency:

- If password was saved in browser, then when 'Change Password' modal was opened, it opened the Image Gallery. This has been fixed.
- Text changes for info message in "Mapping" page of Import Contacts and Users has been done.
- Changed text and icon on "Uploadify" page as requested.
- In 'List' view of "Image Gallery" the dates were displayed wrong and this was being reflected in other pages once navigated from this page. This has been fixed.

Videos:

- Thumbnail of Video will be added as Meta image and this can be published on Social.

Please be advised that some product updates listed above are available in your account based upon your current plan with Mindmatrix. If you would like to know more about adding a newly released feature to your account that may not be included,

contact your enablement specialist or account manager with Mindmatrix.

You can also email our team at support@mindmatrix.net.

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